

# PHOENIX NP COMPLETE<sup>®</sup>

## Non-Profit Business and Fundraising Management Software Comparison

	Phoenix NP Complete <sup>®</sup>	The Raiser's Edge	BCA Donor Manager	BasicFunder Premier	RenWeb	School Minder	ebase PRO 2.20	Isis Non-Profit Fundraising
<i>Purchase Price<sup>1</sup></i>	\$0	Not Listed on Website (\$8,000 - \$11,000)	Yes; Not Listed on Website	\$350	Yes; Not Listed on Website	Yes; Not Listed on Website	\$0	\$100 Admin Fee
<i>Fundraising or Business Database</i>	Complete Business (incl. Revenue and Major Expense)	Fundraising only	Business Revenue only; No Expenses	Fundraising only	Accounts Receivable only	Accounts Receivable only	Fundraising only	Accounting System Add-On
<i>Additional Modules Required</i>	No	Yes	No	No	No	Yes	No	N/A
<i>Fee-Based Additional Modules</i>	No	Yes	No	No	No	Yes	No	N/A
<i>Annual or Monthly Subscription<sup>1</sup></i>	\$100.00 per month	?	Yes – Amount Not Listed on Website	\$145 per year	Yes – Amount Not Listed on Website	Yes – Amount Not Listed on Website	\$0	Upgrade cost to Accounting system
<i>Support and Updates Included</i>	Yes <sup>2</sup>	Year 1 only	User manual available on web site	Yes -- One Year	Yes	Yes	No	Not Listed on Website
<i>Limitations on Database Size</i>	No	No	No	No	No	No	No	No
<i>Initial Training Included</i>	Yes	Limited	Not Listed on Website	Not Listed on Website	Yes	On-site training – additional cost?	No	Not Listed on Website
<i>Next Upgrade Available</i>	Spring / Summer, 2010	?	?	?	?	?	?	?
<i>New Upgrade Cost<sup>1</sup></i>	\$0	?	?	?	?	?	?	?
<i>Hardware / Software Required</i>	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Individual PC or Network (Windows)	Microsoft Dynamics SL <sup>3</sup> and Server
<i>Company</i>	Canadian	American	Canadian	Canadian	American	American	N/A – Volunteer Organization	American
<i>Canadian Sales and Service</i>	Yes	No	Yes	Yes	?	?	Independent Consultants	No

<sup>1</sup> All dollars shown either direct \$Cdn cost, or converted from \$US

<sup>2</sup> To a maximum of 8 hours per month of telephone and/or email support

<sup>3</sup> Initial purchase approximately US \$2,500 for software only